City of Pueblo Sewer User Charge

ATTENTION: THE BASE PERIOD FOR DETERMINING YOUR 2027 CITY OF PUEBLO SEWER USER CHARGE IS ABOUT TO BEGIN!

The Sewer Use Charge will be based on the water consumed during the non-irrigating months using your January and February monthly billing cycles. A monthly billing cycle begins when a water meter is read in the prior month and ends when the water meter is read in the subsequent month of billing. The charge for the balance of 2027 (March through December) will be based upon the average of these two months. To determine when your meter is normally read, please refer to the “Read Date” section of your bill.

WATER CHARGE QUESTIONS
719-584-0250

SEWER CHARGE QUESTIONS
719-553-2898

For sewer billing adjustments:

- **Go to pueblowater.org and under our “Customer Service” tab:**
- **There is a link to request an adjustment**
- **Submit your Customer - Account Number (enter both numbers)**
- **Review your name and service address**
- **Enter the number of household members at the address**
- **Enter the reason you are requesting an adjustment e.g., “irrigated lawn” or “leak”**
- **Enter the dates you irrigated or experienced a leak**
- **Click on “Submit” to finish**

The City Wastewater Department will review your request. If approved, Pueblo Water will adjust the sewer billing amount for your account on the March water bill. It is important to note that, prior to the adjustment appearing on your March bill, your January and February bills will reflect an amount due corresponding to the actual consumption during those months.

The collection and treatment of wastewater is a utility service provided by the City of Pueblo. Revenues derived from charges to sewer user customers allows the City to maintain a quality level of service and provide for more extensive treatment of the wastewater. The City operates its wastewater system under a discharge permit issued by the State of Colorado, which mandates effluent limits and other requirements.