

# PUEBLO WATER WORKS FOR YOU!

Pueblo Water has invested in a sound water system for the citizens of Pueblo - a system that meets today's ever-changing demands, produces excellent quality drinking water at a reasonable cost, and remains prepared to serve the needs of Pueblo's families and businesses now and in the future. To continue to accomplish these goals and meet its commitments, our water utility must remain in sound financial shape. To do so, the Board of Directors has approved increases in rates and charges for 2024 totaling 4.0 percent.

## What does this mean?

### For a customer with 3/4-inch service:

- 💧 The volume charge per 1,000 gallons will increase by 13 cents, to \$3.31.
- 💧 The monthly minimum charge, which includes 2,000 gallons of water, will increase by 55 cents to \$14.42 (varies by meter size).
- 💧 The average residential customer's water bill will increase by \$1.72 per month to \$44.21 and will remain the lowest among Colorado's major front range cities.
- 💧 For the average household, water will cost about 5.5 cents per day more in 2024 than it did in 2023 - a small price to pay for life's most precious resource.

**Pueblo Water continues to provide its customers with the highest quality water at the lowest possible cost.**

<b>Pueblo Water</b>		
<b>Water Rates - Effective January 2024 Billing</b>		
<b>I. Minimum monthly charge - includes up to 2,000 gallons</b>		
<u>Meter Size</u>	<u>Inside City</u>	<u>Outside City</u>
3/4"	\$14.42	\$21.66
1"	\$18.45	\$27.68
1½"	\$30.71	\$46.02
2"	\$49.10	\$73.63
3"	\$92.09	\$138.16
4"	\$139.13	\$207.18
6"	\$230.08	\$345.18
8"	\$306.89	\$460.35
<b>II. Rate per 1,000 gallons</b>		
0-2,000 gallons	<u>Inside City</u> Minimum	<u>Outside City</u> Minimum
All over 2,000 gallons	\$3.31	\$4.97
<b>III. Multiple dwelling units</b>		
First unit	Minimum	Minimum
Each additional unit	\$7.97	\$12.01
Over 2,000 gallons	\$3.31	\$4.97
	(per 1,000 gallons)	(per 1,000 gallons)
<b>IV. Water Dispensing Station</b>		
All usage		\$0.010 per gallon (equivalent to \$10.00 per 1,000)

## PAY ONLINE ANYTIME!

### IT'S FREE

🔧 Pueblo Water never charges fees for online payments!

### IT'S EASY

🔧 With one click, you can access your account on any device!

Visit [www.pueblowater.org](http://www.pueblowater.org) and click:

PAY BILL

YOU CAN ALSO PAY BY PHONE ANYTIME: 719.584.0250, OPTION 1

BE SURE TO ASK ABOUT OUR CONVENIENT E-BILL OPTION!  
IT SAVES TIME AND MONEY!

# IMPORTANT NOTICE REGARDING CITY OF PUEBLO WASTEWATER CHARGE

**THIS NOTICE IS BEING PROVIDED AS A REMINDER THAT THE BASE PERIOD FOR DETERMINING YOUR 2024 WASTEWATER CHARGE WILL BE COMPLETED IN FEBRUARY.**

Your 2024 charge will be determined by averaging the water you consumed from the time your water meter was read in December until it is read again in February. Water used during this two-month period determines the volume portion of your wastewater charge, effective March 2024 for the balance of the year. **Water used from the time your meter is read in February until it is read again the following December has NO effect on the amount you pay for wastewater service.** If you irrigated during the two-month wastewater billing period, you may apply for an adjustment so that your irrigation does not increase your wastewater bills for the rest of the year. Log on to [www.pueblowater.org](http://www.pueblowater.org) to apply for an adjustment.

The following rate schedule will be used to calculate your charge for 2024. Industrial users and other special users may also be subject to excessive strength surcharges.

## RATE SCHEDULE 2024

Water Meter Size	Monthly Wastewater Service Charge	Monthly Wastewater Volume Charge
3/4"	\$ 26.32	\$6.14 per 1,000 gallons
1"	\$ 31.31	\$6.14 per 1,000 gallons
1 1/2"	\$ 47.13	\$6.14 per 1,000 gallons
2"	\$ 70.39	\$6.14 per 1,000 gallons
3"	\$125.33	\$6.14 per 1,000 gallons
4"	\$183.84	\$6.14 per 1,000 gallons
6"	\$301.01	\$6.14 per 1,000 gallons
8"	\$399.07	\$6.14 per 1,000 gallons

For questions regarding the wastewater rate, please call the City of Pueblo Wastewater Department at 719-553-2898. For questions regarding water use or charges, please call Pueblo Water at 719-584-0250.

## 2024 CITY OF PUEBLO STORMWATER FEE SCHEDULE\*

Residential Tier 1 - Under 2,000 square feet of impermeable area - \$3.07

Residential Tier 2 - 2,000 Square Feet - 4000 square feet - \$5.36

Residential Tier 3 - Greater than 4,000 square feet - \$9.57

Commercial/Multi-family - \$1.88 per 1,000 square feet of impermeable area

*\*Stormwater rates are currently being studied by the city.*

## CITY OF PUEBLO STREET REPAIR UTILITY FEE NEWS

City Council will continue to suspend Street Repair Utility fees in 2024. If you have any questions, please refer to the City's website at <https://www.pueblo.us> or contact the City's Department of Public Works by e-mail at [pubworks@pueblo.us](mailto:pubworks@pueblo.us).

**FOR MORE CITY OF PUEBLO INFORMATION:**

Visit: [www.pueblo.us](http://www.pueblo.us)

Email: [pubworks@pueblo.us](mailto:pubworks@pueblo.us)

Call: 719-553-2299