

# City of Pueblo Sewer User Charge



**ATTENTION: THE BASE PERIOD FOR DETERMINING YOUR 2024 CITY OF PUEBLO SEWER USER CHARGE IS ABOUT TO BEGIN!**

The Sewer Use Charge is calculated by using the average of water consumed during the two non-irrigating months that begin with your December 2023 water meter reading and end with your February 2024 meter reading. The volume portion of the sewer charge during each of these two months will be based upon the actual water consumed. The charge for the balance of 2024 (March through December) will be based upon the average of these two months. To determine when your meter is normally read, please refer to the “Read Date” section of your bill.

**WATER CHARGE QUESTIONS**  
719-584-0250

**SEWER CHARGE QUESTIONS**  
719-553-2898

## For sewer billing adjustments:

- Go to [pueblowater.org](http://pueblowater.org) and under our “Customer Service” tab:
- There is a link to request an adjustment
- Submit your Customer - Account Number (enter both numbers)
- Review your name and service address
- Enter the number of household members at the address
- Enter the reason you are requesting an adjustment e.g., “irrigated lawn” or “leak”
- Enter the dates you irrigated or experienced a leak
- Click on “Submit” to finish

The City Wastewater Department will review your request. If approved, Pueblo Water will adjust the sewer billing amount for your account on the March water bill. It is important to note that, prior to the adjustment appearing on your March bill, your January and February bills will reflect an amount due corresponding to the actual consumption during those months.