

CITY OF PUEBLO SEWER USER CHARGE

ATTENTION: THE BASE PERIOD FOR DETERMINING YOUR 2023 CITY OF PUEBLO SEWER USER CHARGE IS ABOUT TO BEGIN

The **SEWER USE CHARGE** is calculated by using the average of water consumed during the two non-irrigating months that begin with your December 2022 water meter reading and end with your February 2023 meter reading. The volume portion of the sewer charge during each of these two months will be based upon the actual water consumed. The charge for the balance of 2023 (March through December) will be based upon the average of these two months. To determine when your meter is normally read, please refer to the “Read Date” section of your bill.

For sewer billing adjustments:

- Go to pueblowater.org and under our “Customer Service” tab, there is a link to request an adjustment
- Submit your Customer - Account Number
- Review your name and service address
- Enter the number of household members at the address
- Enter the reason you are requesting an adjustment e.g., “irrigated lawn” or “leak”
- Enter the dates you irrigated or experienced a leak
- Click on “Submit” to finish

The City Wastewater Department will review your request. If approved, Pueblo Water will adjust the sewer billing amount for your account on the March water bill. It is important to note that, prior to the adjustment appearing on your March bill, your January and February bills will reflect an amount due corresponding to the actual consumption during those months.

FOR MORE INFORMATION

WATER CHARGE QUESTIONS

719-584-0250



SEWER CHARGE QUESTIONS

719-553-2898

The collection and treatment of wastewater is a utility service provided by the City of Pueblo. Revenues derived from charges to sewer user customers allows the City to maintain a quality level of service and provide for more extensive treatment of the wastewater. The City operates its wastewater system under a discharge permit issued by the State of Colorado, which mandates effluent limits and other requirements.