

Pueblo Water Works for YOU!

Pueblo Water has invested in a sound water system for the citizens of Pueblo - a system that meets today's ever-changing demands, produces excellent quality drinking water at a reasonable cost, and remains prepared to serve the needs of Pueblo's families and businesses now and in the future. To continue to accomplish these goals and meet its commitments, our water utility must remain in sound financial shape. In order to do so, the Board of Directors has approved increases in rates and charges for 2020 totalling 3.5%.

What does this mean?

For The Customer With 3/4" Service

- The volume charge per 1,000 gallons will increase by 10 cents, to \$2.93.
- The monthly minimum charge, which includes 2,000 gallons of water, will increase by 43 cents to \$12.76 (varies by meter size).
- The average residential customer's water bill will increase by \$1.33 per month to \$39.13, and will remain the lowest among Colorado's major front range cities.
- For the average household, water will cost about four cents per day more in 2020 than it did in 2019 - a small price to pay for life's most precious resource.

No one expects prices on anything to go down, but **Pueblo's water rates remain among the very lowest of any Colorado city.**

Pueblo Water		
Water Rates - Effective January, 2020 Billing		
I. Minimum monthly charge - includes up to 2000 gallons		
<u>Meter Size</u>	<u>Inside City</u>	<u>Outside City</u>
3/4"	\$12.76	\$19.15
1"	\$16.31	\$24.48
1½"	\$27.15	\$40.70
2"	\$43.42	\$65.12
3"	\$81.43	\$122.18
4"	\$123.04	\$183.21
6"	\$203.47	\$305.25
8"	\$271.40	\$407.11
II. Rate per 1000 gallons		
0-2000 gallons	<u>Inside City</u>	<u>Outside City</u>
All over 2000 gallons	Minimum	Minimum
	\$2.93	\$4.40
III. Multiple dwelling units		
First unit	Minimum	Minimum
Each additional unit	\$7.05	\$10.62
Over 2000 gallons	\$2.93	\$4.40
	(per 1000 gallons)	(per 1000 gallons)
IV. Water Dispensing Station		
All usage	\$0.008 per gallon	
	(equivalent to \$8.00 per 1000 gallons)	

Pueblo's Vital Blue - always a great value!

Take advantage of Pueblo Water's handy customer portal!
View and pay your bills any time, on any device.

Tools to help you manage your account:

- Pay your bill online in 3 easy steps.
- Scheduled payments - Set it, forget it, and let the system make payments for you!
- Manage multiple accounts with a single sign-in.
- View your historical water consumption graphs.
- Manage your account with self-service options.
- View a PDF of your bill any time on any mobile device.

Questions?
Call Customer Service at
719-584-0250



www.pueblowater.org

319 W. 4th Street - P.O. Box 400 - Pueblo, Colorado 81002-0400 - 719-584-0250

IMPORTANT NOTICE REGARDING CITY OF PUEBLO WASTEWATER CHARGE

THIS NOTICE IS BEING PROVIDED AS A REMINDER THAT THE BASE PERIOD FOR DETERMINING YOUR 2020 WASTEWATER CHARGE WILL BE COMPLETED IN FEBRUARY.

Your 2020 charge will be determined by averaging the water you consumed from the time your water meter was read in December until it is read again in February. Water used during this two month period determines the volume portion of your wastewater charge, effective March, 2020 for the balance of the year. **Water used from the time your meter is read in February until it is read again the following December has NO effect on the amount you pay for wastewater service.** If you irrigated during the two month wastewater billing period, you may apply for an adjustment so that your irrigation does not increase your wastewater bills for the rest of the year. Log on to www.pueblowater.org to apply for an adjustment.

The following rate schedule will be used to calculate your charge for 2020.
Industrial users and other special users may also be subject to excessive strength surcharges.

RATE SCHEDULE -- 2020

Water Meter Size	Monthly Wastewater Service Charge	Monthly Wastewater Volume Charge
3/4"	\$ 21.87	\$5.10 per 1000 gallons
1"	\$ 26.01	\$5.10 per 1000 gallons
1 1/2"	\$ 39.16	\$5.10 per 1000 gallons
2"	\$ 58.48	\$5.10 per 1000 gallons
3"	\$104.12	\$5.10 per 1000 gallons
4"	\$152.72	\$5.10 per 1000 gallons
6"	\$250.06	\$5.10 per 1000 gallons
8"	\$331.54	\$5.10 per 1000 gallons

For questions regarding the wastewater rate, please call the City of Pueblo Wastewater Department at 553-2898.

For questions regarding water use or charges, please call the Board of Water Works at 584-0250.

2020 CITY OF PUEBLO STORMWATER FEE SCHEDULE

Residential Tier 1 - Under 2000 square feet of impermeable area - \$3.07

Residential Tier 2 - 2000 Square Feet - 4000 square feet - \$5.36

Residential Tier 3 - Greater than 4000 square feet - \$9.57

Commercial/Multi-family - \$1.88 per 1000 square feet of impermeable area

CITY OF PUEBLO STREET REPAIR UTILITY FEE

On Aug. 26, 2019, City Council approved the following fee structure for all properties within the City limits:

CATEGORIES	Monthly service charge
Residential (Per Dwelling Unit)	\$3.00
Small Service Business	\$10.00
Retail, Restaurants and Drinking Establishments <\$100,000 in Net Taxable Remittances	\$25.00
Small Retail, Restaurants and Drinking Establishments, Small Institutional and Small Industrial (< or = 1 acre)	\$50.00
Large Retail, Large Institutional, Large Industrial, and Large Service Business (>1 acre)	\$100.00

CUSTOMER GROUPINGS AND CLASSIFICATIONS:

Retail Business: Businesses that primarily sell a product

Restaurant: Businesses that primarily sell food and beverages

Institutional: Schools, religious, daycare, government and other similar organizations

Industrial: Manufacturing, warehouses, communications, utilities, construction and other similar organizations

Services: Businesses that primarily provide a service, not a product

FOR MORE INFORMATION:

VISIT – www.Pueblo.us/streetutility

EMAIL – streetutility@pueblo.us

CALL - City of Pueblo Street Repair Utility Fee 719-553-2299