

Pueblo County's Zoning Compliance Review Marijuana (ZCRM) process says that I must have a letter from a water provider I intend to use. How do I get a letter from Pueblo Water?

To receive a letter from Pueblo Water stating that it will provide water service to your marijuana enterprise, you must first fill out a checklist and submit for review. The checklist can be found at <https://pueblowater.org/marijuanachecklist.html>.

I need a letter from Pueblo Water, for my ZCRM package, stating that Pueblo Water will allow me to haul water, from its facility, for my marijuana enterprise. Is there a cost to get the letter or a checklist application review fee?

There is no cost for the review or to get the letter.

Once I submit the Marijuana Enterprise Checklist, how long does it usually take to receive a letter that I can submit with my ZCRM package?

The time it takes to receive a letter can vary, but generally will take less than two weeks. Actual time depends on workload and how many other checklists are ahead of yours for review.

The checklist asks for my annual, estimated consumption. Is there a "rule of thumb" I can use to estimate my annual consumption?

No. Pueblo Water does not know the specifics of your operation. As the owner, you should consider all facets of your water use, including number of plants, number of growing cycles per year, water consumption of new plants vs. mature plants, bathroom and kitchen needs, cooling systems and maintenance needs.

Can I submit my marijuana checklist electronically?

Yes. However, we will need an original, signed checklist delivered to our office before we issue the letter you will need for your ZCRM submittal.

Pueblo County said that I need an updated letter from Pueblo Water to renew my license. Does Pueblo Water send that automatically to the County each year? If not, what is the process to get an updated letter?

Pueblo Water does not automatically send the County your updated letter each year. To receive an updated letter, you can mail a request for the new letter, or send an email request to mtrujillo@pueblowater.org.

I am looking to buy an existing marijuana business. Can I use the current owner's existing submittal to get a new letter from Pueblo Water for my submittal to the County to change ownership on the license?

No. You will need to submit a new checklist for approval. The checklist needs your signature verifying your intended use and that you, as the owner, agree to Pueblo Water's Rules and Regulations.

The Marijuana Enterprise Checklist asks for an estimated, annual consumption. What if I go over this amount at the end of the year?

If the amount you go over is substantial (10 percent or more), Pueblo Water may ask you to substantiate the increased utilization. If the trend continues, we may ask that you re-apply for your use or limit the amount you are able to take (or time of day you can take) from the water dispensing station.

I am in a hurry to submit my ZCRM package to the County and need to get a letter from Pueblo Water stating Pueblo Water will supply me water. Is there a way to expedite the process to get my letter same day/next day?

There is no way to expedite the process, so we ask that you plan accordingly. We do our best to process these as soon as possible.

Can I request water to use at my marijuana facility in Pueblo West?

No. Pueblo West Metro District has the ability to serve water to the marijuana businesses within their corporate boundaries. Please contact Pueblo West Metro District directly.

Can I take water outside Pueblo County for my marijuana enterprise?

No. Our Elected Board has given direction that we will not provide water for marijuana enterprises outside Pueblo County.

Can I use the water hauled from Pueblo Water's water dispensing station to water my outdoor marijuana crops outside the corporate limits of the City of Pueblo?

No. Pueblo Water's Rules and Regulations prohibit the use of potable water use outside the corporate limits of the City of Pueblo for growing crops for market or for sale

What options do I have to water my outdoor crops if I cannot use water from the water dispensing station?

Options include contacting a neighboring water utility to see if they can provide water to meet your needs or using a well on the property (if approved by the State).

Can I drill a well on my property, so I don't have to haul water?

Pueblo Water does not approve well permits. All well permits must go through the State division of water resources.

Where is Pueblo Water's water dispensing station located? Do you have multiple locations?

Pueblo Water's water dispensing station is located just west of the intersection of W. 3rd St. and West Street. This is our only location for water dispensing.

What are the hours of operation for the water dispensing station?

The water dispensing station is open 24/7, barring any downtime for routine or unexpected maintenance.

How do I pay for the water I use at the water dispensing station? What is the cost?

The water dispensing station is set up to pay via credit card at each transaction. This is the only method of payment. Currently, the cost is \$8 per 1,000 gallons.

Can I contract with Pueblo Water to haul water to my facility?

No. Pueblo Water does not haul water to any properties as a service provided.

Can I use the water from the water dispensing station for potable use?

Yes. The water from the water dispensing station is treated and is the same water that is delivered to metered customers.

What is the quality of the water I get from the water dispensing station?

Information about the water quality can be found in our Consumer Confidence Report. The link to the information is <https://www.pueblowater.org/water-quality-report.html>

How do I get set up to haul my own water to my marijuana facility?

Once you are approved to take Pueblo Water to your marijuana enterprise, you will need to get set up as a water dispensing station customer. Please visit our Engineering Department located at 301 N. Elizabeth to fill out a water dispensing station customer application.

I don't have the equipment to haul my own water. Does Pueblo Water recommend a commercial water hauler that I can use?

Pueblo Water does not give recommendations on commercial water haulers. Upon request, our engineering office can provide names of current commercial water haulers that use our water dispensing station. By providing such information, Pueblo Water does not promote any certain water hauler or guarantee their services to deliver you water.

Does the water cost more if I have a commercial water hauler deliver my water?

The actual cost of the water is the same, whether you haul it yourself or have someone haul it for you. The difference is in the delivery cost or convenience cost charged for having someone deliver it to your property.

I am investing a lot of money into my marijuana facility. Will Pueblo Water guarantee that I have a reliable source of water from the water dispensing station?

No. Use of the water dispensing station is not a guarantee of water. Pueblo Water has the right to shut down the water dispensing station if needed to meet the needs of the customers that reside within the corporate limits of the City of Pueblo.

The property I own (or looking to acquire) inside the city already has a meter. Can I use the existing service for my marijuana facility?

Yes. If you have a business license for your marijuana facility, there is no problem using your existing service to meet your water needs.

Can I get metered service through the water distribution mains to my marijuana enterprise located outside city limits?

Yes. If there is an existing distribution main adjacent to your property, you can take water service once all the associated fees are paid. If there is not an existing distribution main adjacent to your property, you will be required to install a distribution main that will serve your property. Once the main is installed by a pre-qualified excavator, the main will become the property of Pueblo Water.

What is the average wait time to fill my tank at the water dispensing station?

The average wait time varies greatly. The wait is dependent on the number of vehicles ahead of you in line. Typically, it will take approximately 5-10 minutes per small (200-500 gallons) plastic tank that normally sits in the back of a pickup bed. For large commercial haulers, the time to fill can average between 15-30 minutes.