

# IMPORTANT NOTICE REGARDING CITY OF PUEBLO SEWER USER CHARGE

**THIS NOTICE IS BEING PROVIDED AS A REMINDER THAT THE BASE PERIOD FOR DETERMINING YOUR 2017 CITY OF PUEBLO SEWER USER CHARGE IS ABOUT TO BEGIN.**

The Sewer Use Charge will be calculated using the average of water consumed during the two non-irrigating months that begin with your December 2016 water meter reading and end with your February 2017 meter reading. The volume portion of the sewer charge during each of these two months will be based upon the actual water consumed. The charge for the balance of 2017 (March through December) will be based upon the average of these two months. To determine when your meter is normally read, please refer to the "Account Information" section of your bill.

For questions regarding the sewer rate, please call the  
City of Pueblo Wastewater Department, **553-2898**.

For questions regarding water charges, please call  
Pueblo Water, **584-0250**.

The collection and treatment of wastewater is a utility service provided by the City of Pueblo. Revenues derived from charges to sewer user customers allows the City to maintain a quality level of service and provide for more extensive treatment of the wastewater. The City operates its wastewater system under a discharge permit issued by the State of Colorado, which mandates effluent limits and other requirements.

## SKIP THE WAIT!

**Simply follow these straightforward steps to apply for a sewer billing adjustment:**

- Go to [www.pueblowater.org](http://www.pueblowater.org) and click on "Wastewater Adjustment."
- Submit your Customer Account Number.
- Review your name and service address.
- Enter the number of household members at the address.
- Enter the reason you are requesting an adjustment e.g., "irrigated lawn" or "leak."
- Enter the dates you irrigated or experienced a leak.
- Click on "Submit" to finish.

The City Wastewater department will review your request. If approved, Pueblo Water will adjust the sewer billing amount for your account on the March water bill. It is important to note that, prior to the adjustment appearing on your March bill, your January and February bills will reflect an amount due corresponding to the actual consumption during those months.